

Our Lady's Hospice & Care Services

Reports and Financial Statements
for the financial year ended
31 December 2023

OUR LADY'S HOSPICE & CARE SERVICES
REPORTS AND FINANCIAL STATEMENTS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

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OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS AND OTHER INFORMATION

DIRECTORS	Lorcan Birthistle (Chairperson) Vincent Barton Hilary Coates Dr Brendan Cuddihy (Appointed March 2023) Aisling Fitzgerald (Appointed July 2023) Helen Nolan (Resigned September 2023) Catherine Maguire Dr. Terry McWade (Resigned September 2023) Eugene Murray (Resigned March 2023) Carole Pollard Sheilagh Reaper Reynolds (Appointed June 2023) Dermot Ryan Dr. Philip Wiehe
CHIEF EXECUTIVE OFFICER	Audrey Houlihan – resigned June 2023
CHIEF EXECUTIVE OFFICER (Interim)	Mary Flanagan – commenced June 2023
CHARITY REGISTRATION NUMBER	20001827
CHARITY TAX NUMBER	CHY1144
COMPANY REGISTRATION NUMBER	352404
COMPANY SECRETARY	Helen Nolan (Resigned September 2023) Crescent Trust Co. Unlimited Company (Appointed September 2023)
REGISTERED OFFICE	Our Lady's Hospice Harold's Cross Dublin 6W
AUDITORS	Deloitte Ireland LLP Chartered Accountants and Statutory Audit Firm Deloitte & Touche House, Earlsfort Terrace Dublin 2
BANKERS	Bank of Ireland 1 Rathfarnham Road Terenure, Dublin 6

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS AND OTHER INFORMATION (CONT'D)

SOLICITORS

Woodcock Solicitors
Pembroke Hall
38-39 Fitzwilliam Square
Dublin 2

Beauchamps
Riverside Two
Sir John Rogerson's Quay
Dublin 2

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT

The directors present their annual report and the audited financial statements for the financial year ended 31 December 2023.

PRINCIPAL ACTIVITIES

Our Lady's Hospice & Care Services, founded by the Sisters of Charity in 1879, continues its mission by providing, with loving care, high quality, person-centred health and social care services in the Hospice and community.

Our Lady's Hospice & Care Services (OLH&CS) has three facilities, Harold's Cross, Blackrock and Wicklow, where specialist care is provided for people with a range of needs from rehabilitation to end of life care. These services are provided in co-operation with the Health Service Executive (HSE) and the Department of Health. The company also fundraises to continue to develop the campus, to enhance patient services and to repay bank debt relating to the capital building costs of Wicklow Hospice. The principal activities of the company are summarised below.

Palliative Care

Our Lady's Hospice & Care Services offers person-centred specialist Palliative Care to people with advanced life-threatening illness, end of life care and symptom management in inpatient, outpatient and community settings.

Community Rehabilitation Unit, CRU

The Community Rehabilitation Unit (CRU) provides a unique intermediate care programme, specially designed to help those 65 years of age or over to live independently in the local community.

Care of Older Persons in Anna Gaynor House

Care of Older Persons and Extended Care Services are provided at Anna Gaynor House which is a purpose-built residential unit for those with supportive palliative care needs or high dependent long-term care.

Rheumatic & Musculoskeletal Disease Unit, RMDU

The Rheumatic & Musculoskeletal Disease Unit provides a unique service to people with chronic rheumatologic and musculoskeletal conditions requiring specialist medical management and rehabilitation.

Education & Research

Education, research and training form the bedrock for a quality service to patients and their families. Our Education and Research Centre, based at our campus in Harold's Cross, plays a pivotal role in supporting the delivery of high quality and evidence-based care for patients and their families across our three hospice sites. Education courses, seminars and workshops are provided throughout the year. In addition, significant research activity takes place onsite which directly links to the provision of evidence-based care.

Fundraising & Communications

The company's achievements in specialist person centred care are built upon the generous donations and fundraising of thousands of individuals, groups, and companies through a number of campaigns and events every year. Thanks to their compassion, commitment, and generosity, along with the funding allocation received from the HSE, the organisation is able to continue to develop the infrastructure and facilities and provide high quality care on a consistent basis. Our Communications programme continues to raise our profile, strategically supports our fundraising activities and celebrates the stories of the patients, residents and families with whom we work.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

RESULTS FOR THE FINANCIAL YEAR

The organisation continues to operate in a challenging environment, where allocated funding has not been sufficient to deliver break-even position for the financial year. Our Lady's Hospice & Care Services recorded an overall deficit of €1,886,686 in the year to 31st December 2023, compared to a deficit of €1,462,210 in the previous year. There is a further increase in the reported deficit in 2023, due mainly to the increased inflationary costs and three fully operational sites in the year, seen with the reopening of Blackrock Hospice (in February 2023). There was an increase of over €4.5m in Income from charitable activities which was more than offset by a corresponding €5.7m increase in expenses from charitable activities. This is primarily due to inflationary cost pressures, national policies and national pay agreements.

As mentioned above, the Blackrock Hospice reopened in February 2023, which has resulted in increased costs alongside the additional inflationary pressures. As we move into 2024, we are in discussions with the HSE for an acute service level agreement that will address the funding shortfall in our Rheumatic & Musculoskeletal Disease Unit. We are carrying a 2023 deficit of €600k on this service into 2024, which is having a significant impact on our cashflow. Resolution of this unfunded deficit and right sizing the future funding of this service will enable us to improve and enhance our model of care and will greatly enhance and develop our ability to meet the needs of our patients in the years to come. We have also developed the Wicklow unit which has enabled us to continue to support the needs of the community which we serve in both our in-patient and community palliative care teams in the region.

The Statement of Financial Activities highlights the results between restricted and unrestricted activities. Restricted activities relate to all HSE funded healthcare activities along with restricted income and expenditure arising from donated funds from the public which were donated for a specific activity or purpose.

HSE

Our HSE funded activities generated a cash loss (before depreciation) for the 2023 financial year of €701k, while our fundraising activities generated a surplus before depreciation of €627k. When Depreciation cost of €3.2m is taken into account, along with additional income of €1.28m received from HSE in 2023 (after finalisation of our 2022 financial statements) relating to the retrospective funding of part of the 2022 deficit, as well as other non-cash movements of €154k, our total reported deficit for the year for all activities (including depreciation) amounted to €1.89m, as outlined on page 20 of the financial statements

Fundraising

Fundraising activities generated income of €5.2m (up from €4.3m in 2022) of which €1.8m was used to supplement pay and non-pay expenditure for healthcare activities in order to maintain the same level of care and services to patients as previous years. €1.3m was spent on completing the refurbishment of Blackrock hospice.

Cash Balances

The cash inflow from operating activities for the financial year was €796k.

The company had €8m of cash at bank excluding €95,572 of 3rd party funds (see note 19 for breakdown) at the financial year end. This cash is available for the future development of the healthcare facilities in line with our strategic development plan and also for maintaining the level of services at the current levels for the foreseeable future. In line with our strategic development plan, we invested in the refurbishment of Blackrock which has greatly enhanced our clinical infrastructure to the benefit of our patients and their families. In 2024, we intend to invest in our Education and Research Centre so that we can continue to deliver evidence-based care to our patients. The remaining reserves are committed to future capital developments as well as ongoing working capital requirements associated with Healthcare/ Education and Research and Fundraising activities

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

RESULTS FOR THE FINANCIAL YEAR (CONTINUED)

Funds held by the company at year-end are represented as follows:

	Total 2023	Total 2022
	€	€
Share capital and premium	38,638,788	38,638,788
Restricted capital funds – HSE related	17,885,171	18,670,334
Restricted capital funds - Donor related	7,473,193	6,420,436
Restricted funds – HSE related	585,488	(125,223)
Restricted funds – Donor related	-	-
Unrestricted funds – OLH&CS	30,004,766	32,869,757
Total funds at end of financial year	<u>94,587,406</u>	<u>96,474,092</u>

DIVIDENDS

The company is precluded by its Memorandum of Association from paying dividends either as part of normal operations or on a distribution of its assets in the event of a winding-up.

FUTURE DEVELOPMENTS

Strategic Plan

We are currently at the start of the process to write our new Strategic Plan. While we are still working with our previous five-year strategic plan to enhance our care 2017 – 2022, the organisation is forward looking and we believe the new strategic plan will demonstrate the progressive vision of the directors, management and staff for providing high quality and safe services for all of our patients, residents and clients, and developing those services in line with best national and international practice. Based on our values, we believe that our services should be delivered in the most appropriate and effective way to respond to the needs of the individual and their family. Changes to the model of care within our specialisms supported delivery of care to increased numbers of outpatients with a focus on meeting current and future demand.

We acknowledge that there will be challenges and risks as we adapt and align existing funding models and strive to ensure that we have capacity both in workforce and facilities, to meet service needs and support areas of growth. This strategy also places a huge emphasis on strong healthcare governance and compliance ensuring efficiency and accountability so that those depending upon and supporting Our Lady's Hospice & Care Services can be assured of the highest quality standards and transparency in all that we do.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

FUTURE DEVELOPMENTS (CONTINUED)

Strategic Development Plan

Our Lady's Hospice & Care Services is developing an ambitious Development Plan aligned to our new strategic plan. Liaising with and receiving the support of key funders and donors to raise sufficient funds to complete the plan is of critical importance to the improvement of the quality-of-care provided by Our Lady's Hospice & Care Services.

During 2023, we reopened Blackrock hospice after the refurbishment and upgrade of the 12 bedrooms and ancillary services. Building works concluded in February 2023 at a cost of just under €7.4m. In 2024, we are upgrading our Education and Research Centre so we can increase our research and education activities so we can continue to deliver evidence-based care to our patients.

Care Services

The directors have committed to continue to allocate fundraising income in order to maintain service levels at our care facilities and to develop our care facilities and are eternally grateful to all our supporters and donors for their on-going support. It is the directors' intention over the coming years to develop and expand our services so that we meet the needs of our changing society while never losing sight of the core values of Our Lady's Hospice & Care Services.

The directors acknowledge with gratitude the on-going support of our donors, fund-raisers, volunteers and the HSE in enabling them to continue to enhance and develop the services at Our Lady's Hospice & Care Services.

STRUCTURE, GOVERNANCE AND MANAGEMENT

The directors are responsible for the management of the business of the company and for exercising their powers in pursuit of the charitable objects of the company. The directors are committed to maintaining a very high standard of Corporate Governance and they believe that this is a key element in ensuring the proper operation of the company's activities.

Our Lady's Hospice & Care Services must maintain various standards of compliance including with the HSE's Service Level Agreement, the Companies Acts, Director's Compliance Statement and the Charities Regulatory Authority Governance Code. Furthermore, there is a significant emphasis placed on robust healthcare, clinical, corporate and financial governance, compliance, legislation, regulation, inspection, and internal and external audit functions to ensure accountability and transparency.

The Board is responsible for providing leadership, setting strategy and ensuring control and overseeing performance management, talent management and succession planning strategies. There are currently 10 non-executive directors who are drawn from diverse backgrounds and bring their expertise and decision-making skills to the Board deliberations.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

STRUCTURE, GOVERNANCE AND MANAGEMENT (CONTINUED)

To support their governance activities the Board has established a number of Committees, who report directly to the Board. Each Committee has its own terms of reference. The Committees of the Board are the Education & Research Committee, the Audit & Finance Committee, the Clinical Governance Committee, the Fundraising Committee, the Capital Committee, the Nominations Committee and the Remuneration Committee. The primary purposes and functions of each Committee is set out below:

- **Audit & Finance Committee**
 - To provide independent, objective and timely advice to the Board on the financial reporting process and the judgements associated therewith to ensure the balance, transparency and integrity of the business
 - To oversee and advise on Corporate and financial Risks across the company
 - To review the scope and effectiveness of internal financial controls and risk management systems, and the internal and external audit functions

- **Clinical Governance Committee**
 - To ensure an effective system of integrated governance, high quality improvement initiatives, and clinical risk management across all the activities that support the company's objectives.
 - To ensure that appropriate clinical and non-clinical risk management arrangements are in place for the company.
 - To ensure compliance with laws and regulations and to ensure effective implementation of the hospital risk management policy

- **Fundraising Committee**
 - To provide strategic direction and lead on the implementation of the company's ambitious plans to transform specialist community based services for another generation of patients and deliver upon our vision.
 - To drive OLH&CS's evolving vision for the future of service delivery
 - To raise awareness of OLH&CS's needs and goals, to develop relationships and opportunities and to establish capacity within OLH&CS for fulfilment of same

- **Nominations Committee**
 - To give full consideration to succession planning for non-executive directors and in particular for the key role of chief executive
 - To identify and nominate suitable candidates for the role of Board Sub-Committee members
 - To re-appoint any non-executive director at the conclusion of their specified term of office having given due regard to their performance and ability to continue to contribute to the Board in the light of the knowledge, skills and experience required

- **Capital Committee**
 - To coordinate efforts to oversee the planning of capital developments and to assist the Board of Directors in prioritising and identifying resources for future capital development
 - To identify, discuss and act on emerging issues, initiatives, and projects related to capital
 - To develop and recommend a capital plan to support the successful delivery of healthcare in a high-quality environment

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

STRUCTURE, GOVERNANCE AND MANAGEMENT (CONTINUED)

- Remuneration Committee
 - To review remuneration and benefits policy generally
 - To have oversight of any senior level salary above €65k and ensure compliance with Department of Health consolidated payscales
 - To review annual expenses of the Senior Management Team

MANAGEMENT

The senior management team is made up of our Interim CEO – Mary Flanagan who commenced in June 2023 following the resignation of Audrey Houlihan in June 2023. Director of Finance – Deirdre Saul; Interim Director of Nursing and Quality – Geraldine Tracey; Medical Director – Dr. Lucy Balding; Director of Non-Clinical Services – Tommy Beatty; Director of HR – Carol Barr and Director of Fundraising and Communications - Eleanor Flew.

STAFF AND VOLUNTEERS

Our Lady's Hospice and Care Services could not function and provide the level of care and support to patients and relatives without the commitment of the Staff and the Volunteers. The directors wish to express their huge gratitude to all Staff and Volunteers for the excellent care that they provide.

PRINCIPAL RISKS AND UNCERTAINTIES

The directors, in conjunction with the senior management team, follow a process to manage the risks to which the company is exposed. They particularly concern themselves with operational and financial risks. They are satisfied that appropriate systems are in place to mitigate these risks, and limit exposure. Risks are identified and ranked in terms of potential impact, as well as the company's risk control measures. Major risks are those which may have an impact on operational performance, financial sustainability, achievement of aims and objectives and meeting expectations of our patients, funders and supporters.

The principal risks and uncertainties that the company faces are:

- **Clinical risks to patients under our care, either as inpatients or in their usual home environment:** These risks are mitigated by the use of appropriately qualified and trained clinical staff, working within safe systems of care, having appropriate equipment which reduces risk, such as automated equipment to prevent human error, having appropriate policies and procedures in place and our incident reporting system which includes reporting near misses so that future incidents can be prevented. We have adequate cover in place for public and clinician liability under State Claims agency and Clinical Indemnity schemes.
- **Failure to comply with Statutory/ Regulatory Requirements:** The company is subject to stringent regulations in areas such as staff competency, staffing levels, health & safety matters as well as company law, Taxation requirements, Prompt Payments Legislation and charity regulatory and has appropriate processes in place to monitor adherence and compliance with legislation and regulations impacting on its operations.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

PRINCIPAL RISKS AND UNCERTAINTIES (CONTINUED)

- **Financial dependency on the HSE:** The company is dependent on the ongoing support of the HSE for funding to deliver care services. Ongoing funding at an appropriate level is fundamental to the company's ability to continue as a going concern. It is company policy to mitigate this risk by developing ongoing relationships with the HSE and agreeing annually our Service Level Arrangement. In 2023, we were underfunded by €700k. This is a worrying trend and we are currently seeking the additional funding for 2023, while noting that we continue to see this trend continue into 2024, where we are underfunded from the HSE.
- **Lack of funding for future development of the campus:** The company has ambitious plans to better utilise the space available on the campus and enhance patient care. There is a risk that insufficient funding will be available to complete the construction as set out in the Strategic Development Plan. Liaising with the HSE is ongoing in relation to funding of these developments, along with continued increases in fundraising reserves for capital use.
- **Fundraising Risk:** The above development funding risk is linked to a general fundraising risk of potential lower donations or bequests which would impact on our ability to both carry out these developments and also to maintain the same levels of quality and service.
- **General Data Protection Regulation:** Our Lady's Hospice & Care Services continue to implement GDPR regulations in an effort to achieve compliance. Risk assessments and risk minimization actions are put in place to minimize areas of non-compliance and the Board are advised regularly on implementation progress and gap analysis. OLH&CS currently has a contract with a third party (Ambit Compliance) who review existing OLHCS policies and reports quarterly to Audit and Finance committee. Security and privacy policies and procedures in place including ICT policies to mitigate any risks.
- **Insufficient funds to meet pension payments:** The company is dependent on the Department of Health to continue to provide the funds required to pay current pension liabilities, under the VHSS, as they arise in the future. There have been no retirements to date from the Single Public Service Pension Scheme (SPSPS).
- **Inflationary pressures:** The company is aware of continued inflationary cost pressures within the company and as such are monitoring cash flow closely and in continued discussion with the HSE regarding same.

FINANCIAL RISK MANAGEMENT OBJECTIVES AND POLICIES

The company's activities expose it to a number of financial risks including credit risk, cash flow risk and liquidity risk. These are disclosed in Note 25 to the financial statements.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

RESEARCH AND DEVELOPMENT

The company carries out on-going research to support evidence-based practice and achieve optimum care for patients.

EUROPEAN COMMUNITIES (LATE PAYMENT IN COMMERCIAL TRANSACTIONS) REGULATIONS 2012

The directors have put procedures in place which provide reasonable assurance that the company is complying in all material respects with the Prompt Payments of Account Act, 1997 and European Communities (Late payment in Commercial Transactions) Regulations 2012, in so far as is permitted by cash flow constraints.

GOING CONCERN

The company's business activities, together with the factors likely to affect its future development, performance and position are set out in the directors' report.

The financial statements have been prepared on the going concern basis. The company is dependent on the Health Service Executive (HSE) to fund its activities and the ongoing support of the HSE at an appropriate level is fundamental to the company's ability to continue as a going concern. While the HSE has not given any indication that it will withdraw its overall financial support from the company for the foreseeable future and has continued to provide funding for 2024, we are in ongoing discussions in relation to the right sizing of funding for the Rheumatic & Musculoskeletal Disease Unit, without which we will not be in a position to continue operating services at current levels. The HSE has provided some inflationary cost pressures for 2024 and have indicated that pay increases will be partially funded during 2024, however the HSE has not yet committed to the funding required to avoid a curtailment of certain services provided by our Rheumatology Service.

While our organisation has shown great resilience in terms of our fundraising ability over the last three years, since the first closures arising from Covid 19, our fundraising for 2023 has increased even though we operate in a challenging fundraising environment. Our fundraising income increased during 2023, and while we continue to be conservative in our estimates of fundraising income for 2024 and 2025 we are optimistic that in-person events will continue to assist with improving income streams in 2024 and 2025. We are also conscious that other world events and fundraising campaigns may impact on our donor pool.

Funding pressures and breaking even on HSE funded activities remain a concern, especially in relation to reduced private health insurance income which improved marginally on 2022 but is still almost €1.6m below pre-pandemic levels. This is coupled with an increased demand for the organisation's services. Management have reviewed the level of activity and costs of the organisation and have drawn up plans to deal with the issues associated with the ongoing funding pressures. The company's current operating budget and forecast (assuming no reduction in HSE Funding or services offered) indicates that the company's HSE funded activities will generate a loss in 2024 and are likely to require c.€4.5m in out of profile cash accelerations during the course of 2024 in order to meet our payment obligations as they fall due. We have already received a cash acceleration of €2.5m from the HSE in April 2024, and current forecasts suggest that a further cash acceleration of c.€2m will be required by September 2024. Our Rheumatology service has generated a loss in the period to May 2024, and is continuing to operate at a loss, meanwhile we are in ongoing discussions with the HSE and the Hospital Group in relation to the continued funding or curtailment of this service. The organisation is also proactively undertaking measures towards enhancing financial viability by implementing cost containment measures aimed at optimising efficiency and resource allocation.

The Directors are confident that a combination of the various measures outlined above, coupled with the ongoing support from the HSE by way of additional funding and/or cash advances as needed will ensure that it is in a position to meet its obligations as they fall due for a period of at least 12 months from signing these financial statements.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

While the strong reserves position at year-end means that there is no immediate threat to the going concern status of OLH&CS, provision of services remains reliant on funding from the HSE continuing at an appropriate level in the future.

After making due enquiries, the directors have a reasonable expectation that the operating and capital budgets and plans will be achieved and that the company will have adequate resources and sufficient liquidity to continue to operate for the foreseeable future. On that basis, the directors have continued to adopt the going concern basis of accounting in preparing these financial statements.

The ongoing support of the HSE at an appropriate level and the generosity of the public are fundamental to the achievement of these plans.

POST BALANCE SHEET EVENTS

There are no post balance sheet events that we need to report in the financial statements.

DIRECTORS AND SECRETARY

The directors and secretary, who served at any time during the financial year except as noted, were as follows:

Directors:

Lorcan Birthistle (Chairperson)
Vincent Barton
Hilary Coates
Dr Brendan Cuddihy (Appointed March 2023)
Aisling Fitzgerald (Appointed July 2023)
Helen Nolan (Resigned September 2023)
Catherine Maguire
Dr. Terry McWade (Resigned September 2023)
Eugene Murray (Resigned March 2023)
Carole Pollard
Sheilagh Reaper Reynolds (Appointed June 2023)
Dermot Ryan
Dr. Philip Wiehe

Secretary:

Helen Nolan (Resigned September 2023)
Crescent Trust Co. Unlimited Company (Appointed September 2023)

In accordance with the Articles of Association, every year, one-third of the directors for the time being, or, if their number is not three or a multiple of three, then the number nearest one-third shall retire from office.

It has been agreed that on appointment, Directors will receive briefing and comprehensive documents designed to familiarise them with the company's operations, management and governance.

DIRECTORS' AND SECRETARY'S INTERESTS IN SHARES

The directors and secretary of the company who held office at 31 December 2023, had no interests in the shares of the company.

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

DIRECTORS' INTERESTS IN CONTRACTS

There were no contracts or arrangements in relation to the company's business in which the directors or Secretary of the company had any interest.

POLITICAL CONTRIBUTIONS

There were no political donations made during the financial year (2022: €Nil).

ACCOUNTING RECORDS

The measures that the directors have taken to secure compliance with the requirements of sections 281 to 285 of the Companies Act 2014 with regard to the keeping of adequate accounting records, are the employment of appropriately qualified accounting personnel and the maintenance of computerised accounting systems. The company's accounting records are maintained at the company's registered office at Harold's Cross, Dublin 6W.

DISCLOSURE OF INFORMATION TO AUDITORS

In the case of each of the persons who are directors at the time the directors' report and financial statements are approved:

- a) So far as the director is aware, there is no relevant audit information of which the company's statutory auditors are unaware; and
- b) Each director has taken all steps that ought to have been taken by the director in order to make himself/herself aware of any relevant audit information and to establish that the company's auditors are aware of that information.

DIRECTORS' COMPLIANCE POLICY STATEMENT

The directors acknowledge that they are responsible for securing compliance by the company with its relevant obligations as outlined in the Companies Act 2014 (the 2014 Act).

The directors confirm:

- (a) that a compliance policy statement, setting out the company's policies that, in the directors' opinion, are appropriate to the company regarding compliance by the company with its relevant obligations (within the meaning of the 2014 Act) has been drawn up;
- (b) appropriate arrangements or structures that are, in the directors' opinion, designed to secure material compliance with the company's relevant obligations have been put in place; and
- (c) a review of those arrangements and structures has been conducted during the financial year.

The arrangements and structures include reliance on the assistance and advice of persons employed by the company and by external legal, compliance and tax advisors that the directors consider to have the requisite knowledge and experience to advise on the company's compliance with its relevant obligations.

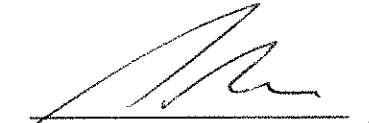
OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' REPORT (CONTINUED)

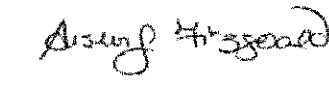
AUDITORS

The auditors, Deloitte Ireland LLP, Chartered Accountants and Statutory Audit Firm, have indicated that they will resign as auditors following sign off of the 2023 financial statements, and it is our intention to appoint Crowe Chartered Accountants as our auditors at the AGM.

Approved by the Board and signed on its behalf by:



Lorcan Birthistle
Director



Aisling Fitzgerald
Director

Date: 25 July 2024

OUR LADY'S HOSPICE & CARE SERVICES

DIRECTORS' RESPONSIBILITIES STATEMENT

The directors are responsible for preparing the directors' report and the financial statements in accordance with the Companies Act 2014.

Irish company law requires the directors to prepare financial statements for each financial year. Under the law, the directors have elected to prepare the financial statements in accordance with FRS 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland issued by the Financial Reporting Council* ("relevant financial reporting framework"). Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the assets, liabilities and financial position of the company as at the financial year end date and of the profit or loss of the company for the financial year and otherwise comply with the Companies Act 2014.

In preparing those financial statements, the directors are required to:

- select suitable accounting policies for the Company Financial Statements and then apply them consistently.
- make judgements and estimates that are reasonable and prudent.
- state whether the financial statements have been prepared in accordance with the applicable accounting standards, identify those standards, and note the effect and the reasons for any material departure from those standards; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for ensuring that the company keeps or causes to be kept adequate accounting records which correctly explain and record the transactions of the company, enable at any time the assets, liabilities, financial position and profit or loss of the company to be determined with reasonable accuracy, enable them to ensure that the financial statements and directors' report comply with the Companies Act 2014 and enable the financial statements to be audited. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Legislation in Ireland governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions. The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF OUR LADY'S HOSPICE & CARE SERVICES

Report on the audit of the financial statements

Opinion on the financial statements of Our Lady's Hospice & Care Services ("the company")

In our opinion the financial statements:

- give a true and fair view of the assets, liabilities and financial position of the company as at 31 December 2023 and of the net expenditure for the financial year then ended; and
- have been properly prepared in accordance with the relevant financial reporting framework and, in particular, with the requirements of the Companies Act 2014.

The financial statements we have audited comprise:

- the Statement of Financial Activities;
- the Balance Sheet;
- the Statement of Cash Flows; and
- the related notes 1 to 31, including a summary of significant accounting policies as set out in note 1.

The relevant financial reporting framework that has been applied in their preparation is the Companies Act 2014 and FRS 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' issued by the Financial Reporting Council ("the relevant financial reporting framework").

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (Ireland) (ISAs (Ireland)) and applicable law. Our responsibilities under those standards are described below in the "*Auditor's responsibilities for the audit of the financial statements*" section of our report.

We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in Ireland, including the Ethical Standard issued by the Irish Auditing and Accounting Supervisory Authority, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

Other information

The other information comprises the information included in the Reports and Financial Statements for the financial year ended 31 December 2023, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the Reports and Financial Statements for the financial year ended 31 December 2023. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF OUR LADY'S HOSPICE & CARE SERVICES

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Responsibilities of directors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view and otherwise comply with the Companies Act 2014, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (Ireland) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on IAASA's website at: <https://iaasa.ie/publications/description-of-the-auditors-responsibilities-for-the-audit-of-the-financial-statements>. This description forms part of our auditor's report.

Report on other legal and regulatory requirements

Opinion on other matters prescribed by the Companies Act 2014

Based solely on the work undertaken in the course of the audit, we report that:

- We have obtained all the information and explanations which we consider necessary for the purposes of our audit.
- In our opinion the accounting records of the company were sufficient to permit the financial statements to be readily and properly audited.
- The financial statements are in agreement with the accounting records.
- In our opinion the information given in the directors' report is consistent with the financial statements and the directors' report has been prepared in accordance with the Companies Act 2014.

Matters on which we are required to report by exception

Based on the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the provisions in the Companies Act 2014 which require us to report to you if, in our opinion, the disclosures of directors' remuneration and transactions specified by law are not made.

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INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF OUR LADY'S HOSPICE & CARE SERVICES

Use of our report

This report is made solely to the company's members, as a body, in accordance with Section 391 of the Companies Act 2014. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.



David Boyle
For and on behalf of Deloitte Ireland LLP
Chartered Accountants and Statutory Audit Firm
Deloitte & Touche House, 29 Earlsfort Terrace, Dublin 2

31 July 2024

OUR LADY'S HOSPICE & CARE SERVICES

STATEMENT OF FINANCIAL ACTIVITIES
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

	Notes	Unrestricted € 2023	Restricted € 2023	Total € 2023	Unrestricted € 2022	Restricted € 2022	Total € 2022
INCOME FROM							
Donations and legacies	4	4,282,568	937,179	5,219,747	3,466,777	785,535	4,252,312
Charitable activities	5	212,414	54,550,548	54,762,962	207,072	50,020,036	50,227,108
Other trading activities	6	646,303	-	646,303	438,156	-	438,156
TOTAL INCOME		5,141,285	55,487,727	60,629,012	4,112,005	50,805,571	54,917,576
EXPENDITURE ON							
Raising funds	7	2,461,766	152,155	2,613,921	2,018,308	282,436	2,300,744
Charitable activities	8	4,064,444	55,817,867	59,882,311	3,722,751	50,364,121	54,086,872
TOTAL EXPENDITURE		6,526,210	55,970,022	62,496,232	5,741,059	50,646,557	56,387,616
Net (expenditure)/ income before other recognised (loss)/gain		(1,384,925)	(482,295)	(1,867,220)	(1,629,054)	159,014	(1,470,040)
(loss)/gain on financial assets at fair value	10	(19,466)	-	(19,466)	7,830	-	7,830
Net (expenditure)/ income before taxation		(1,404,391)	(482,295)	(1,886,686)	(1,621,224)	159,014	(1,462,210)
Taxation	12	-	-	-	-	-	-
NET (EXPENDITURE) /INCOME		(1,404,391)	(482,295)	(1,886,686)	(1,621,224)	159,014	(1,462,210)
Transfer between funds	13	(1,460,600)	1,460,600	-	2,191,222	(2,191,222)	-
Total funds at beginning of financial year		32,869,757	24,965,548	57,835,305	32,299,759	26,997,756	59,297,515
Total funds at end of financial year		30,004,766	25,943,853	55,948,619	32,869,757	24,965,548	57,835,305

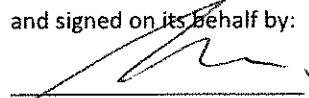
There were no recognised gains or losses other than those listed above and the net movement in funds for the financial year. All income and expenditure derive from continuing activities.

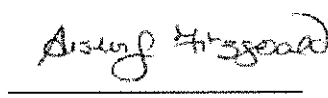
OUR LADY'S HOSPICE & CARE SERVICES

**BALANCE SHEET
AS AT 31 DECEMBER 2023**

	Notes	2023 €	2022 €
Fixed assets			
Tangible assets	15	86,066,391	88,369,430
Financial assets	16	148,506	167,972
		<u>86,214,897</u>	<u>88,537,402</u>
Current assets			
Stocks	17	460,338	515,947
Debtors: amounts falling due within one year	18	7,794,079	6,138,264
Cash at bank and on hand	19	8,106,403	9,080,955
		<u>16,360,820</u>	<u>15,735,166</u>
Creditors: (amounts falling due within one year)	20	(7,988,311)	(7,313,768)
Net current assets		<u>8,372,509</u>	<u>8,421,398</u>
Total assets less current liabilities		<u>94,587,406</u>	<u>96,958,800</u>
Creditors: (amounts falling due after more than one year)	21	-	(484,708)
NET ASSETS		<u>94,587,406</u>	<u>96,474,092</u>
Capital and charity funds			
Called up share capital	22	2	2
Share premium	22	38,638,786	38,638,786
Restricted capital funds	27	25,358,364	25,090,770
Restricted funds	27	585,488	(125,223)
Unrestricted funds	27	30,004,766	32,869,757
CHARITY FUNDS		<u>94,587,406</u>	<u>96,474,092</u>

The financial statements were approved and authorised for issue by the Board of directors on
and signed on its behalf by:


Corcan Birthistle
Director


Aisling Fitzgerald
Director

Date: 25 July 2024

OUR LADY'S HOSPICE & CARE SERVICES

STATEMENT OF CASH FLOWS
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

	Notes	2023 €	2022 €
Net cash inflow from operating activities	23	796,151	1,403,934
Cash flows from investing activities			
Interest paid		(67,969)	(35,272)
Payments to acquire tangible fixed assets		(1,307,667)	(5,200,967)
Proceeds from sale of fixed assets		360,000	-
Disposal of investment		-	37,063
Net cash flows from investing activities		(1,015,636)	(5,199,176)
Cash flows from financing activities			
Bank loan repaid		(755,067)	(1,855,067)
Net cash flows from financing activities		(755,067)	(1,855,067)
Net decrease in cash and cash equivalents		(974,552)	(5,650,309)
Cash and cash equivalents at beginning of financial year		9,080,955	14,731,264
Cash and cash equivalents at end of financial year		8,106,403	9,080,955
Reconciliation to cash and cash equivalents			
Cash at bank and in hand		8,106,403	9,080,955
Analysis of changes in net debt	At 1/1/2023	Cashflows	At 31/12/2023
	€	€	€
Cash and Cash Equivalents			
Cash (company funds)	8,956,468	(945,598)	8,010,870
Funds held on behalf of 3 rd party funds	124,487	(28,954)	95,533
	<u>9,080,955</u>	<u>(974,552)</u>	<u>8,106,403</u>
Borrowings			
Debt due within one year	(335,068)	247,991	(87,077)
Debt due after one year	(484,708)	484,708	-
	<u>(819,776)</u>	<u>732,699</u>	<u>(87,077)</u>
	<u>8,261,179</u>	<u>(241,853)</u>	<u>8,019,326</u>

1. ACCOUNTING POLICIES

The significant accounting policies adopted by the company are set out below. These policies have been consistently applied to all financial years presented unless otherwise stated.

General Information and Basis of Financial Statements Presentation

Our Lady's Hospice & Care Services is a company incorporated in Ireland under the Companies Act 2014. The company number is 352404 and the address of the registered office is Harold's Cross, Dublin 6W.

The objectives of the company are charitable in nature and it has been granted charitable tax exemption by the Revenue Commissioners (Charity number CHY1144) and is registered with the Charities Regulatory Authority (CRA number 20001827). The company's operations and its principal activities are set out in the directors' report on pages 3 to 14.

In accordance with Section 1180(8) of the Companies Act, 2014, the company is exempt from including the word "Limited" in its name. The company is a designated activity company limited by shares (DAC) under Part 16 of the Companies Act 2014.

The company has adopted and reported its performance in accordance with the format provided for in the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" as published by the Charity Commission for England and Wales (2019 Version).

The Charity Commission for England and Wales is recognised by the UK accounting Standards Board (ASB) as the appropriate body to issue SORP's for the charity sector in the UK, and the SORP has heretofore been recognised as best practice for financial reporting by Charities in Ireland.

The financial statements have been prepared in accordance with the Companies Act 2014 and FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland.

Basis of Accounting

The financial statements have been prepared under the historical cost convention, modified to include certain items at fair value, and in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) issued by the Financial Reporting Council and the Companies Act 2014. The financial statements are presented in euro.

The financial statements are prepared on a going concern basis of accounting in preparing these financial statements, as detailed further in note 2.

Tangible Fixed Assets and Depreciation

Tangible fixed assets are carried at cost (or deemed cost) less accumulated depreciation and accumulated impairment losses. Cost includes the original purchase price, costs directly attributable to bringing the asset to the location and condition necessary for its intended use, applicable dismantling, removal and restoration costs. Tangible fixed assets, including computer equipment where the cost is less than €10,000 are expensed.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

1. ACCOUNTING POLICIES (CONTINUED)

Tangible Fixed Assets and Depreciation (Continued)

Land and buildings include freehold properties. Land and buildings are carried at cost. Fixtures and fittings and motor vehicles are carried at cost less accumulated depreciation and accumulated impairment losses.

Subsequent additions are included in the assets carrying amount or recognised as a separate asset, as appropriate, only when it is probable that the economic benefits associated with the asset will flow to the company and the cost can be reliably measured. Assets in the course of construction are carried at cost. Major components are treated as separate assets where they have significantly different patterns of consumption of economic benefits and are depreciated separately over their useful lives.

Donated assets are recognised as tangible fixed assets when their fair value exceeds the above-mentioned thresholds. Donated assets held as tangible fixed assets are subject to depreciation except in cases where they are held for resale and not used in the period in which case they are not depreciated.

Land is not depreciated. Assets under construction are not depreciated until they are available for use. Depreciation on other tangible assets is provided at rates calculated to write off the cost of the assets over their estimated useful lives. The rates and methods of depreciation are as follows:

Building	2.5%	straight line
Fixtures and equipment	15%	straight line
Motor Vehicles	20%	straight line
Computer equipment	33.33%	straight line

Residual value represents the estimated amount which would currently be obtained from disposal of an asset, after deducting estimated costs of disposal, if the asset were already of the age and in the condition expected at the end of its useful life.

Repairs and maintenance costs are expensed as incurred.

Impairment of Assets

Assets, other than those measured at fair value, are assessed for indicators of impairment at each balance sheet date. If there is objective evidence of impairment, an impairment loss is recognised in the Statement of Financial Activities as described below.

Non-financial assets

An asset is impaired where there is objective evidence that, as a result of one or more events that occurred after initial recognition, the estimated recoverable value of the asset has been reduced to below its carrying amount. The recoverable amount of an asset is the higher of its fair value less costs to sell and its value in use.

Where indicators exist for a decrease in impairment loss, the prior impairment loss is tested to determine reversal. An impairment loss is reversed on an individual impaired asset to the extent that the revised recoverable value does not lead to a revised carrying amount higher than the carrying value had no impairment been recognised.

1. ACCOUNTING POLICIES (CONTINUED)

Pensions

The company operates a defined benefits pension scheme in respect of employees eligible for inclusion under the Voluntary Hospitals Superannuation Scheme. The scheme is administered, funded and underwritten by the Department of Health. The company acts as agents in the operation of the scheme and does not make any contributions to the scheme.

Contributions are received from eligible employees only. In accordance with the service plan agreed with the HSE and the Department of Health, pension contributions received may be offset against pension payments made and the surplus or deficit each financial year forms part of the funding for the company. The directors consider that the company has no responsibility for any liability that falls due as a result of any ultimate under funding of the scheme.

Contributions received are credited to the Statement of Income and Retained Earnings as they are received. Payments made under the scheme are charged to the Statement of Income and Retained Earnings as they fall due. Refunds of Contributions are charged to the Statement of Income and Retained Earnings when notification is received from the Department of Health to make a payment to an employee who is leaving the scheme.

A new Single Public Service Pension Scheme (Single Scheme) commenced with effect from 1st January 2013. The Scheme applies to all pensionable first time entrants to the Public Service, as well as former public servants returning to the Public Service after a break of more than 26 weeks. Benefits are calculated by reference to "referable amounts" for each year's service that are uprated by the CPI as notified by the Minister. All contributions deducted from members wages/salaries are remitted to the nominated bank account of the Department of Public Expenditure and Reform and not credited to the Profit and Loss Account. As per Public Service Pensions (Single Scheme and Other Provisions) Act 2012, Section 44(1) (b), payments arising under this Single Scheme to retiring employees shall be paid from funds provided by the Oireachtas for that purpose.

Certain company employees are members of a defined contribution pension scheme and the assets of the scheme are held separately from those of the company. The annual contributions payable are charged to the Statement of Financial Activities.

Stocks

Stocks are stated at the lower of cost and estimated selling price less costs to sell, which is equivalent to the net realisable value. Cost is determined by reference to invoice price including charges such as freight and duty as appropriate. Cost is calculated using the FIFO (first-in, first-out) method. Provision is made for obsolete, slow-moving or defective items where appropriate.

1. ACCOUNTING POLICIES (CONTINUED)

Foreign Currencies

The functional and presentational currency of the company is considered to be Euro because that is the currency of the primary economic environment in which the company operates.

Transactions in foreign currencies are recorded at the rate ruling at the date of the transactions. The resulting monetary assets and liabilities are translated at the balance sheet rate and the exchange differences are dealt with in the Statement of Financial Activities.

Income – Donations and legacies, charitable activities (HSE and other grants), investment and other trading activities

Income is the amount derived from the provision of services. Turnover comprises income from patients (directly and from Private Health Insurers), income from fundraising activities and events, income from the hire of facilities and other income.

- (i) Income from voluntary donations is recognised when received. As with many similar charitable organisations, independent groups from time to time organise fundraising activities and may operate bank accounts in the name of Our Lady's Hospice & Care Services. However, as amounts collected in this way are outside the control of the company, they are not included in the financial statements until received by Our Lady's Hospice & Care Services.
- (ii) Proceeds from the sale of donated goods are recognised in the financial statements in the period in which they are realised. Volunteer time is not included in the financial statements.
- (iii) Grants from the HSE, government and other agencies have been included as income from activities in furtherance of the charity's objects and accounted for on a receivable basis. Revenue grants received and receivable from the HSE are accounted for on the basis of the allocated amount notified by the HSE for that financial year. Capital grants received are recognised as income in the financial year and the depreciation on the related capital asset is charged against the restricted capital fund.
- (iv) Legacies are included when the company is entitled to the legacy, the amount can be measured and it is probable that the company will receive.
- (v) Donations in kind may take the form of property provided to the company free of charge. Where title has transferred and valuation can be measured with reasonable certainty, donations in kind are recognised in full as income in the year of receipt. Donations in kind are valued based on a professional valuation. If such a valuation is not available, reasonable prevailing market values are used.
- (vi) Investment income is recognised on a receivable basis.
- (vii) Patient income comprises income from patients directly and from Private Health Insurers (PHIs) and is recognised on a receivable basis.
- (viii) Other trading activities income comprises income from canteen, shop, coffee shop, rental and educational income is recognised on a receivable basis.

1. ACCOUNTING POLICIES (CONTINUED)

Expenditure

Charitable activities comprise expenditure incurred by the activities in the Harold's Cross, Blackrock Hospice and Wicklow Hospices as well as support costs incurred at headquarters that are directly related to the implementation of charities activities. Expenditure is recognised in the period to which it relates. Expenditure incurred but unpaid at the balance sheet date is included in accruals and other creditors. Expenditure on raising funds comprise all expenditure incurred by Our Lady's Hospice & Care Services on raising funds for the company's charitable activities.

Support costs are those functions that assist the work of the company but do not directly undertake charitable activities. Support costs include back office costs, finance, personnel, payroll and governance costs which support the company's healthcare activities. These costs have been allocated between cost of raising funds and expenditure on charitable activities. The bases on which support costs have been allocated are set out in note 9.

Funds Accounting

Funds held by the charity are classified as unrestricted and restricted. Unrestricted funds are funds which can be used in accordance with the charitable objects at the discretion of the Directors. Restricted funds are funds that can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Financial instruments

Financial assets and financial liabilities are recognised when the company becomes a party to the contractual provisions of the instrument.

Financial liabilities are classified according to the substance of the contractual arrangements entered into.

(i) Financial assets and liabilities

Basic financial assets and liabilities are initially measured at transaction price (including transaction costs), unless the arrangement constitutes a financing transaction. If an arrangement constitutes a finance transaction, the financial asset or financial liability is measured at the present value of the future payments discounted at a market rate of interest for a similar debt instrument.

Other financial assets, including investments in equity instruments which are not subsidiaries, associates, or joint ventures, are initially measured at fair value, which is normally the transaction price. These financial assets are subsequently measured at fair value and the changes in fair value are recognised in the Statement of Comprehensive Income, except that investments in equity instruments that are not publicly traded and whose fair values cannot be measured reliably are subsequently measured at cost less impairment.

1. ACCOUNTING POLICIES (CONTINUED)

Financial instruments (Continued)

(i) Financial assets and liabilities (Continued)

Financial assets are derecognised when and only when a) the contractual rights to the cash flows from the financial asset expire or are settled, b) the company transfers to another party substantially all of the risks and rewards of ownership of the financial asset, or c) the company, despite having retained some significant risks and rewards of ownership, has transferred control of the asset to another party and the other party has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without needing to impose additional restrictions on the transfer.

Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires.

Financial assets and liabilities are only offset in the balance sheet when and only when there exists a legally enforceable right to set off the recognised amounts and the company intends either to settle on a net basis, or to realise the assets and settle the liability simultaneously.

Balances are classified as payable or receivable within one year if payment or receipt is due within one year or less. If not, they are presented as falling due after more than one year. Balances that are classified as payable or receivable within one year on initial recognition are measured at the undiscounted amount of the cash or other consideration expected to be paid or received, net of impairment.

Taxation

The company has been granted charitable tax-exempt status by the Revenue Commissioners under CHY number 1144 and therefore no provision for Corporation tax is required.

2. GOING CONCERN

The company's business activities, together with the factors likely to affect its future development, performance and position are set out in the directors' report.

The financial statements have been prepared on the going concern basis. The company is dependent on the Health Service Executive (HSE) to fund its activities and the ongoing support of the HSE at an appropriate level is fundamental to the company's ability to continue as a going concern. While the HSE has not given any indication that it will withdraw its overall financial support from the company for the foreseeable future and has continued to provide funding for 2024, we are in ongoing discussions in relation to the right sizing of funding for the Rheumatic & Musculoskeletal Disease Unit, without which we will not be in a position to continue operating services at current levels. The HSE has provided some inflationary cost pressures for 2024 and have indicated that pay increases will be partially funded during 2024, however the HSE has not yet committed to the funding required to avoid a curtailment of certain services provided by our Rheumatology Service.

While our organisation has shown great resilience in terms of our fundraising ability over the last three years, since the first closures arising from Covid 19, our fundraising for 2023 has increased even though we operate in a challenging fundraising environment. Our fundraising income increased during 2023, and while we continue to be conservative in our estimates of fundraising income for 2024 and 2025 we are optimistic that in-person events will continue to assist with improving income streams in 2024 and 2025. We are also conscious that other world events and fundraising campaigns may impact on our donor pool.

Funding pressures and breaking even on HSE funded activities remain a concern, especially in relation to reduced private health insurance income which improved marginally on 2022 but is still almost €1.6m below pre-pandemic levels. This is coupled with an increased demand for the organisation's services. Management have reviewed the level of activity and costs of the organisation and have drawn up plans to deal with the issues associated with the ongoing funding pressures. The company's current operating budget and forecast (assuming no reduction in HSE Funding or services offered) indicates that the company's HSE funded activities will generate a loss in 2024 and are likely to require c.€4.5m in out of profile cash accelerations during the course of 2024 in order to meet our payment obligations as they fall due. We have already received a cash acceleration of €2.5m from the HSE in April 2024, and current forecasts suggest that a further cash acceleration of c.€2m will be required by October 2024. Our Rheumatology service has generated a loss in the period to May 2024, and is continuing to operate at a loss, meanwhile we are in ongoing discussions with the HSE and the Hospital Group in relation to the continued funding or curtailment of this service. The organisation is also proactively undertaking measures towards enhancing financial viability by implementing cost containment measures aimed at optimising efficiency and resource allocation.

The Directors are confident that a combination of the various measures outlined above, coupled with the ongoing support from the HSE by way of additional funding and/or cash advances as needed will ensure that it is in a position to meet its obligations as they fall due for a period of at least 12 months from signing these financial statements.

While the strong reserves position at year-end means that there is no immediate threat to the going concern status of OLH&CS, provision of services remains reliant on funding from the HSE continuing at an appropriate level in the future.

After making due enquiries, the directors have a reasonable expectation that the operating and capital budgets and plans will be achieved and that the company will have adequate resources and sufficient liquidity to continue to operate for the foreseeable future. On that basis, the directors have continued to adopt the going concern basis of accounting in preparing these financial statements.

The ongoing support of the HSE at an appropriate level and the generosity of the public are fundamental to the achievement of these plans.

3. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY

In the application of the company's accounting policies, which are described in note 1, the directors are required to make judgements, estimates and assumptions about the carrying amounts of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances. Actual results may differ from these estimates. The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period or in the period of the revision and future periods if the revision affects both current and future periods.

Information about critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the financial statements is included in the accounting policies and the notes to the financial statements.

(a) Critical judgement in applying the company's accounting policies

The following judgement, apart from those involving estimates, made by the directors has had significant effect on the amounts recognised in the company's financial statements:

Pensions

Certain employees participate in the VHSS operated by the HSE. The VHSS is an unfunded 'pay as you go' scheme underwritten by the Minister for Health and Children. In the judgement of the directors the funds required to pay current pension liabilities, under the VHSS, as they arise will continue to be provided by the Department of Health and Children. Therefore, they believe that it is not necessary for the financial statements to make provision for the net assets/liabilities at the balance sheet date in respect of pension entitlements accrued to that date by the employees of the company, nor the disclosure requirements of the Charities SORP (FRS102). See note 26 for further details.

(b) Critical accounting estimates and assumptions

The directors make estimates and assumptions concerning the future in the process of preparing the company's financial statements. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amount of assets and liabilities within the next financial year are addressed below.

(i) Useful economic lives of tangible fixed assets and residual value

The annual depreciation on tangible fixed assets is sensitive to changes in the estimated useful lives and residual values of the assets. The useful economic lives and residual values are reviewed annually. They are amended when necessary to reflect current estimates, based on economic utilisation, technological advancements and the physical condition of the assets. The amortisation rate for capital grants is also reviewed in conjunction with the asset lives review and these are adjusted if appropriate.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

3. CRITICAL ACCOUNTING JUDGEMENTS AND KEY SOURCES OF ESTIMATION UNCERTAINTY (CONTINUED)

(b) Critical accounting estimates and assumptions (continued)

(ii) Impairment of debtors

The directors make an assessment at the end of each financial year of whether there is objective evidence that a debtor is impaired. When assessing impairment of debtors and other amounts receivable, the directors consider factors including the age profile of outstanding amounts receivable, recent correspondence and historical experience in cash collectors from debtors.

4. DONATIONS AND LEGACIES

	2023 Unrestricted €	2023 Restricted €	Total €	2022 Unrestricted €	2022 Restricted €	Total €
Legacy and Bequest Income	1,122,125	277,352	1,399,477	898,448	257,317	1,155,765
Donations	3,160,443	659,827	3,820,270	2,568,329	528,218	3,096,547
	<u>4,282,568</u>	<u>937,179</u>	<u>5,219,747</u>	<u>3,466,777</u>	<u>785,535</u>	<u>4,252,312</u>

5. CHARITABLE ACTIVITIES

	2023 Unrestricted €	2023 Restricted €	Total €	2022 Unrestricted €	2022 Restricted €	Total €
HSE Respite Bed Income	-	166,600	166,600	-	168,101	168,101
VAT Compensation Scheme	40,225	-	40,225	39,233	-	39,233
HSE Capital Grants (Wicklow) Hospice, / & Energy grant)	-	112,694	112,694	-	1,575,684	1,575,684
Local Authority Grants	-	5,066	5,066	-	39,434	39,434
HSE Grants for patient Care	-	45,216,899	45,216,899	-	39,086,222	39,086,222
HSE Fair Deal Income	-	3,334,610	3,334,610	-	3,345,975	3,345,975
Patient Income	-	3,833,489	3,833,489	-	3,947,810	3,947,810
Conferences, seminars, research income	172,189	-	172,189	167,839	-	167,839
Superannuation Income	-	927,175	927,175	-	986,310	986,310
Pension Levy Income	-	954,015	954,015	-	870,500	870,500
	<u>212,414</u>	<u>54,550,548</u>	<u>54,762,962</u>	<u>207,072</u>	<u>50,020,036</u>	<u>50,227,108</u>

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023**6. OTHER TRADING ACTIVITIES**

	2023 Unrestricted €	2023 Restricted €	Total €	2022 Unrestricted €	2022 Restricted €	Total €
Other Trading Income	646,303	-	646,303	438,156	-	438,156
	646,303	-	646,303	438,156	-	438,156

7. EXPENDITURE ON RAISING FUNDS

	2023 Direct Costs €	2023 Support Costs €	Total €	2022 Direct Costs €	2022 Support Costs €	Total €
Salaries and other fundraising costs	1,739,378	853	1,740,231	1,496,259	925	1,497,184
Bank interest and charges	75,232	-	75,232	82,968	-	82,968
Expenses from trading activity	798,458	-	798,458	720,592	-	720,592
Total Cost of Raising Funds	2,613,068	853	2,613,921	2,299,819	925	2,300,744
Funded from:	2023 Unrestricted €	2023 Restricted €	Total €	2022 Unrestricted €	2022 Restricted €	Total €
Fundraising costs	1,815,463	-	1,815,463	1,580,152	-	1,580,152
Expenses from other trading activities	646,303	152,155	798,458	438,156	282,436	720,592
Total Cost of Raising Funds	2,461,766	152,155	2,613,921	2,018,308	282,436	2,300,744

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

8. EXPENDITURE ON CHARITABLE ACTIVITIES

	2023 Direct Costs €	2023 Support Costs €	Total €	2022 Direct Costs €	2022 Support Costs €	Total €
Palliative Care	31,092,204	1,201,280	32,293,484	27,196,568	1,028,578	28,225,146
Community Reablement Unit, CRU	3,375,809	130,428	3,506,237	3,281,530	124,108	3,405,638
Care of Older People in Anna Gaynor House	17,090,089	660,293	17,750,382	15,970,301	603,999	16,574,300
Rheumatic & Musculoskeletal Disease Unit, RMDU	4,713,242	182,101	4,895,343	4,512,731	170,672	4,683,403
Total Cost of Raising Funds	56,271,344	2,174,102	58,445,446	50,961,130	1,927,357	52,888,487
Bank Interest and Charges	15,105	-	15,105	11,314	-	11,314
Patient Care and Services	56,286,449	2,174,102	58,460,551	50,972,444	1,927,357	52,899,801
Education & Training	1,421,760	-	1,421,760	1,187,071	-	1,187,071
Total Charitable Expenditure	57,708,209	2,174,102	59,882,311	52,159,515	1,927,357	54,086,872
Funded from:	2023 Unrestricted €	2023 Restricted €	Total €	2022 Unrestricted €	2022 Restricted €	Total €
Patient Care & Services	3,349,479	55,111,072	58,460,551	3,028,550	49,871,251	52,899,801
Education & Training	714,965	706,795	1,421,760	694,201	492,870	1,187,071
Total Charitable Expenditure	4,064,444	55,817,867	59,882,311	3,722,751	50,364,121	54,086,872

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

9. ANALYSIS OF GOVERNANCE AND SUPPORT COSTS	Charitable Activities			Raising Funds		Basis of Apportionment of Charitable Activities
	General Support	Governance Function	Total	General Support	Governance Function	
2023	€	€	€	€	€	€
Payroll costs	1,408,967	-	1,408,967	-	-	-
General support costs	719,461	-	719,461	-	-	-
Audit, legal compliance and regulatory costs	-	58,603	58,603	-	853	853
Total Support Costs	2,128,428	58,603	2,187,031	-	853	853
2022						
Payroll costs	1,310,111	-	1,310,111	-	-	-
General support costs	585,814	-	585,814	-	-	-
Audit, legal compliance and regulatory costs	-	31,425	31,425	-	925	925
Total Support Costs	1,895,925	31,425	1,927,350	-	925	925

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

10. NET (EXPENDITURE)/INCOME BEFORE TAXATION

	2023	2022
	€	€
The net (expenditure)/income before taxation for the financial year has been arrived at after charging / (crediting)		
Depreciation	3,250,706	2,615,721
Directors' remuneration	-	-
Auditors' remuneration	58,603	47,500
Cost of stock recognised as expense	814,652	703,241
Loss/(gain) on fair value movement of financial assets (Note 16)	<u>19,466</u>	<u>(7,830)</u>
(a) Auditors' remuneration disclosures		
Audit	58,603	31,350
Other non-audit	<u>-</u>	<u>-</u>
	<u>58,603</u>	<u>31,350</u>

(b) Medical Worker Directors

No salaries or fees are payable to the directors of the company for their services as directors.

11. INTEREST PAYABLE AND SIMILAR CHARGES

	Healthcare	Development	2023	Healthcare	Development	2022
	€	€	€	€	€	€
On bank loans, overdrafts and other loans wholly repayable within five years	(15,105)	(75,232)	(90,337)	(11,314)	(82,968)	(94,282)

12. TAXATION

As a result of the company's charitable status, no charge to corporation tax arises.

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

13. TRANSFER BETWEEN FUNDS

Similar to the prior year there is a transfer of funds of €1,460,600 from unrestricted fund balances to restricted funds in relation to capital expenditure.

14. STAFF NUMBERS AND COSTS

The average number of persons employed by the company during the financial year was as follows:

	2023	2022
	No.	No.
Management and staff (whole time equivalents)	<u>600</u>	<u>597</u>

The aggregate payroll costs of these persons were as follows:

	Healthcare	Development	2023	Healthcare	Development	2022
	€	€	€	€	€	€
Wages and salaries	37,125,328	2,331,083	39,456,411	34,629,961	2,277,959	36,907,920
Social welfare costs	3,879,926	66,055	3,945,981	3,577,041	64,734	3,641,775
Superannuation	3,170,387	-	3,170,387	3,087,124	-	3,087,124
Pension costs	-	131,287	131,287	-	123,985	123,985
	<u>44,175,641</u>	<u>2,528,425</u>	<u>46,704,066</u>	<u>41,294,126</u>	<u>2,466,678</u>	<u>43,760,804</u>

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

14. STAFF NUMBERS AND COSTS (CONTINUED)

Key management compensation

The total remuneration for key management personnel for the financial year amounted to €597,088 (2022: €651,558), and this includes gross salary, ER PRSI, and pension contribution. This reflects both healthcare and fundraising activities.

The gross pay of the CEO Audrey Houlihan for the year to June 2023 was €87,599 (2022: €130,873).

The gross pay of the Interim CEO Mary Flanagan from June 2023 to December 2023 was €53,331.

The number of employees, including medical staff, whose emoluments, excluding pension contributions, were in excess of €60,000:

	2023 No.	2022 No.
€60,000 - €69,999	77	80
€70,000 - €79,999	81	71
€80,000 - €89,999	19	57
€90,000 - €99,999	8	13
€100,000 - €109,999	6	5
€110,000 - €119,999	0	3
€120,000 - €129,999	2	0
€130,000 - €139,999	0	1
€140,000 - €149,999	0	1
€150,000 - €159,999	1	1
€160,000 - €169,999	0	0
€170,000 - €179,999	0	0
€180,000 - €189,999	0	0
€190,000 - €199,999	1	1
€200,000 - €209,999	0	1
€210,000 - €219,999	0	0
€220,000 - €229,999	0	0
€230,000 - €239,999	0	1
€240,000 - €249,999	0	1
€250,000 - €259,999	1	0
€260,000 - €269,999	1	0
€270,000 - €279,999	2	1
€280,000 - €289,999	0	1
€290,000 - €299,999	1	1

All pay is aligned with the Department of Health Consolidated Pay Scales. During 2023 there were further pay increases in line with national pay agreements. All increases are reflected above except the pay increase on the 1st October 2023 which is yet to be implemented.

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

15. TANGIBLE FIXED ASSETS										
		Land	Donated Properties held for resale	Buildings	Buildings under construction	Equipment & Computer Equipment	Motor Vehicles	Total		
		€	€	€	€	€	€	€	€	€
Cost or Valuation:										
At 1 January 2023		11,036,500	360,000	100,785,969	5,545,900	14,225,955	238,492	132,192,816		
Additions		-	-	6,779,442	(5,545,900)	74,125	-	1,307,667		
Disposals		-	(360,000)	-	-	-	(26,905)	(386,905)		
At 31 December 2023		11,036,500	-	107,565,411	-	14,300,080	211,587	133,113,578		
Depreciation:										
At 1 January 2023		-	-	30,910,911	-	12,735,451	177,024	43,823,386		
Charge for financial year		-	-	2,711,489	-	519,555	19,662	3,250,706		
Disposals		-	-	-	-	-	(26,905)	(26,905)		
At 31 December 2023		-	-	33,622,400	-	13,255,006	169,781	47,047,187		
Net Book Value:										
At 31 December 2023		11,036,500	-	73,943,011	-	1,045,074	41,806	86,066,391		
At 31 December 2022		11,036,500	360,000	69,875,058	5,545,900	1,490,504	61,468	88,369,430		

Donated properties held for resale comprise of one property that was estimated by Our Lady's Hospice & Care Services at €360,000 based on prevailing market values. The Disposal relates to one property that was during the year.

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

16. FINANCIAL ASSETS

	2023	2022
	€	€
Listed investments:		
Carrying amount at 1 January	167,972	170,985
Disposals	-	(10,843)
At 31 December	<u>167,972</u>	<u>160,142</u>
Movement in the fair value of listed investments	(19,466)	7,830
Investment Portfolio	<u>148,506</u>	<u>167,972</u>

The fair value of listed investments was determined with reference to the quoted market price at the reporting date. The cost of the investments on acquisition was €111,298 (2022: €119,812).

17. STOCKS

	2023	2022
	€	€
Pharmacy	165,769	118,451
Stores	294,569	397,496
	<u>460,338</u>	<u>515,947</u>

There are no material differences between the replacement cost of stock and the balance sheet amounts.

18. DEBTORS: Amounts falling due within one year

	2023	2022
	€	€
HSE	5,506,806	3,662,442
Patient income	1,650,544	1,217,315
Other debtors	369,697	955,415
Prepayment	267,032	303,092
	<u>7,794,079</u>	<u>6,138,264</u>

Included in Other debtors is a balance of €nil (2022: €377,000) relating to legacy income due.

OUR LADY'S HOSPICE & CARE SERVICES

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023**

19. CASH AT BANK AND ON HAND

	2023	2022
	€	€
Funds held on behalf of patients (patient private property account) (Note 20)	54,034	113,951
Funds held on behalf of Together for Hospice (Note 20)	41,499	10,536
Company funds	8,010,870	8,956,468
	8,106,403	9,080,955

20. CREDITORS: Amounts falling due within one year

	2023	2022
	€	€
Trade creditors	1,311,496	1,448,303
Accruals	5,236,902	3,816,927
Other creditors	251,509	269,908
PAYE/PRSI	1,005,755	1,319,075
Funds held on behalf of third parties (Note 19)	95,572	124,487
Bank loan (Note 21)	87,077	335,068
	7,988,311	7,313,768

Securities

The company's borrowings have been secured by a first mortgage/fixed charge over the company's Wicklow Hospice property at Magheramore, County Wicklow, along with a floating charge on all other property. This charge is held in favour of Bank of Ireland principal moneys and interest.

There is a supplemental charge held in favour of the Health Service Executive over the company's Wicklow Hospice property at Magheramore, County Wicklow. This is in relation to a capital grant of €1,250,000 made previously by the Health Service Executive to the Wicklow Hospice Foundation.

21. CREDITORS: Amounts falling due after more than one year

	2023	2022
	€	€
Bank loan	-	484,708
Bank loan repayment analysis:		
Less than one year	87,077	335,068
Between one and five years	-	484,708
	87,077	819,776

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

22. CALLED-UP SHARE CAPITAL PRESENTED AS EQUITY

	2023	2022
	€	€
Authorised:		
100,000 Ordinary shares of €1 each	<u>100,000</u>	<u>100,000</u>
Allotted, called-up and fully paid equity shares:		
2 Ordinary shares of €1 each	<u>2</u>	<u>2</u>
Presented as follows:		
Called up share capital presented as equity	<u>2</u>	<u>2</u>

The company has one class of ordinary shares which carry no right to fixed income. The share premium reserve of €38,638,786 contains the premium arising on issue of equity shares on incorporation.

23. RECONCILIATION OF NET EXPENDITURE

TO NET CASH GENERATED BY OPERATIONS	2023	2022
	€	€
Net expenditure before taxation	(1,886,686)	(1,462,211)
Interest payable and similar charges	90,337	94,282
Loss/(Gain) on financial assets at fair value	19,466	(7,830)
Depreciation	<u>3,250,706</u>	<u>2,615,721</u>
Operating cash flow before movement in working capital	<u>1,473,823</u>	<u>1,239,962</u>
Decrease in stock	55,609	8,188
(Increase)/decrease in debtors	(1,655,815)	949,864
Increase/(decrease) in creditors	<u>922,534</u>	<u>(794,080)</u>
CASH GENERATED BY OPERATING ACTIVITIES	<u><u>796,151</u></u>	<u><u>1,403,934</u></u>

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

24. FINANCIAL INSTRUMENTS

The carrying values of the company's financial assets and liabilities are summarised by category below:

	2023	2022
	€	€
Financial assets		
Measured at fair value through profit or loss		
Financial asset listed investments (Note 16)	148,506	167,972
Measured at undiscounted amount receivable		
Trade and other debtors (Note 18)	7,536,952	5,835,172
	<hr/>	<hr/>
	2023	2022
	€	€
Financial liabilities		
Measured at undiscounted amount payable		
Trade and other creditors (Note 20)	1,563,005	1,718,211
Funds held on behalf of third parties (Note 20)	95,572	124,487
	<hr/>	<hr/>
Measured at amortised cost		
Bank loan (Note 21)	87,077	819,776
	<hr/>	<hr/>

The company's income, gains, and losses in respect of financial instruments are summarised as follows:

	2023	2022
	€	€
Fair value losses and gains		
(Loss)/Gain on financial assets (including listed investments) measured as fair value through Statement of Financial Activities	(19,466)	7,830
	<hr/>	<hr/>

There were no derivative financial instruments outstanding at 31 December 2023 or 31 December 2022.

25. CREDIT, MARKET AND LIQUIDITY RISKS

Credit risk

The company manages its financial assets and liabilities to ensure it will continue as a going concern. The principal financial assets of the company are bank and cash balances, investments, and trade and other receivables, which represent the maximum exposure to credit risk in relation to financial assets. The principal financial liabilities of the company are bank overdraft and trade and other payables.

The credit risk within the company is primarily attributable to its trade receivables, cash at bank and investments. The amounts presented in the statement of financial position are net of provisions for impaired receivables, estimated by management, based on prior experience and their assessment of the current economic environment.

The credit risk on liquid funds is mitigated by the spreading of deposits over a number of financial institutions.

The credit risk on investments arising is managed by a reputable external investment manager whose investment policy is to invest over a broad range of equity securities of high quality. The risk is monitored by regular reporting by the investment manager to the company.

The exposure from trade and other receivables arises primarily from amounts due from health insurance companies.

Market risk

(i) Interest rate risk

The company uses the bank overdraft for short-term borrowings and a bank loan for long-term borrowings. As part of its risk management process, the company identified the risk of exposure on the bank overdraft to interest becoming unaffordable due to rate increases during the term of the bank overdraft facility.

(ii) Foreign currency exchange rate risk

Some portion of the company's investments is denominated in pounds sterling or US dollars. The company's functional currency is euro. The company has no material exposure to foreign currencies. The policy is to maintain no significant foreign currency exposure by the investment manager.

(iii) Price risk

The company is exposed to equity securities price risk. To manage its price risk arising from investments in equity securities, the company diversifies its portfolio.

(iv) Cash flow and Liquidity risk

The bank overdraft liquidity risk is managed by regular reviews of cash flow forecasts and regular monitoring of cash balances and short-term liquidity trends.

**NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023**

26. PENSION COMMITMENTS

The company administers a defined benefits pension scheme in respect of employees eligible for inclusion under the Voluntary Hospitals Superannuation Scheme (VHSS). The financial statements do not include pension liabilities and assets of those staff who are members of the Voluntary Hospitals Superannuation Scheme (VHSS), as required by Financial Reporting Standard 102 "Employee Benefits" (FRS102). The majority of staff are members of the VHSS, which the directors believe is a scheme underwritten by the Minister for Health.

The directors of the company believe that the funds required to pay current pension liabilities, under the VHSS, as they arise into the future, will be provided by the Department of Health. The directors have arrived at this opinion having taken account of precedent set on the closure of certain other Healthcare facilities in recent years where pension payments (including retirement lump sum payments) have been honoured by the Department of Health. Therefore, they believe that it is not necessary for the financial statements of the company to make provision against the net assets at the balance sheet date in respect of pension entitlements accrued to that date by employees of the company, nor the other disclosure requirements of FRS 102.

The VHSS closed to new members with effect from 31 December 2012. In the financial year ending 31 December 2023, €3,170,387(2022: €3,087,124) was paid to pensioners of the VHSS scheme, of which €391,758 related to lump sum payments (2022: €561,886).

Whilst the VHSS scheme is a defined benefit scheme, the company has availed of the multi-employer scheme exemption from the disclosure requirements relating to defined benefit schemes in FRS 102, on the grounds that the company's deemed contributions, as determined by the Department for Health, are set in relation to the current service period only (i.e. are not affected by a surplus or deficit relating to the past service of its own employees or any other members of the scheme). On this basis the scheme is considered for disclosure purposes as a defined contribution scheme and no further disclosures are required.

A new Single Public Service Pension Scheme (Single Scheme) commenced with effect from 1st January 2013. The Scheme applies to all pensionable first-time entrants to the Public Service, as well as former public servants returning to the Public Service after a break of more than 26 weeks. Benefits are calculated by reference to "referable amounts" for each year's service that are uprated by the CPI as notified by the Minister. All contributions deducted from members wages/salaries are remitted to the nominated bank account of the Department of Public Expenditure and Reform and not credited to the Profit and Loss Account. As per Public Service Pensions (Single Scheme and Other Provisions) Act 2012, Section 44(1) (b), payments arising under this Single Scheme to retiring employees shall be paid from funds provided by the Oireachtas for that purpose.

The amount deducted from employees in 2023 and paid over to DPER amounted to €720,440 (2022: €583,590). The amount payable to DPER at the financial year end was €78,856 (2022: €65,075).

The company operates an externally operated defined contribution scheme. The pension cost is charged to the statement of financial activities in the financial year in which it arises €160,009 (2022: €138,743). There was an amount payable at the financial year end of €12,723 (2022: €6,293).

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

27. FUNDS

	Unrestricted Funds €	Restricted Funds €	Restricted Capital Funds €	Total Funds €
(a) Reconciliation of funds				
Fund balances at 1st January 2023	32,869,757	(125,223)	25,090,770	57,835,304
Net (expenditure)/income	(1,404,391)	580,493	(1,062,788)	(1,886,686)
Transfer of funds	(1,460,600)	130,218	1,330,382	-
Fund balances at 31 December 2023	30,004,766	585,488	25,358,364	55,948,618
Share capital and premium	38,638,788	-	-	38,638,788
Total Charity Fund balances at 31 December 2023	68,643,554	585,488	25,358,364	94,587,406

	Unrestricted Funds €	Restricted Funds €	Restricted Capital Funds €	Total Funds €
(b) Analysis of net assets between funds:				
Tangible fixed assets	61,044,761	-	25,021,630	86,066,391
Financial assets	148,506	-	-	148,506
Current assets	7,898,233	8,125,853	336,734	16,360,820
Current liabilities	(447,946)	(7,540,365)	-	(7,988,311)
Total Charity Fund balances at 31 December 2023	68,643,554	585,488	25,358,364	94,587,406

(c) Movement in funds:

	Balance as at 01/01/2023 €	Income €	Expenditure €	Transfers €	Balance as at 31/12/2023 €
Share capital and premium	38,638,788	-	-	-	38,638,788
Unrestricted funds	32,869,757	5,141,285	(6,545,676)	(1,460,600)	30,004,766
Restricted	(125,223)	54,550,548	(53,970,055)	130,218	585,488
Restricted capital funds	25,090,770	937,179	(1,999,967)	1,330,382	25,358,364
Total Charity fund balances	96,474,092	60,629,012	(62,515,698)	-	94,587,406

* Of this restricted fund balance of € 585,488 (2022: €-125,223), the HSE restricted balance is €585,488 (2022: €-125,223) while the donor related restricted balance is € nil (2022: € nil).

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)
FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

27. FUNDS (CONTINUED)

In respect of prior financial year:

	Unrestricted Funds €	Restricted Funds €	Restricted Capital Funds €	Total Funds €
(a) Reconciliation of funds:				
Fund balances at 1 January 2022	32,299,759	*1,243,587	25,754,169	59,297,515
Net (expenditure)/income	(1,621,224)	822,412	(663,399)	(1,462,211)
Transfer of funds	2,191,222	(2,191,222)	-	-
Fund balances at 31 December 2022	32,869,757	(125,223)	25,090,770	57,835,304
Share capital and premium	38,638,788	-	-	38,638,788
Total Charity Fund balances at 31 December 2022	71,508,545	* (125,223)	25,090,770	96,474,092

	Unrestricted Funds €	Restricted Funds €	Restricted Capital Funds €	Total Funds €
(b) Analysis of net assets between funds:				
Tangible fixed assets	63,606,562	-	24,762,868	88,369,430
Financial assets	167,972	-	-	167,972
Current assets	8,842,668	6,564,596	327,902	15,735,166
Current liabilities	(623,949)	(6,689,819)	-	(7,313,768)
Long-term liabilities	(484,708)	-	-	(484,708)
Total Charity Fund balances at 31 December 2022	71,508,545	(125,223)	25,090,770	96,474,092

	Balance as at 01/01/2022 €	Income €	Expenditure €	Transfers €	Balance as at 31/12/2022 €
(c) Movements in funds:					
Share capital and premium	38,638,788	-	-	-	38,638,788
Unrestricted funds	32,299,759	4,112,005	(5,733,229)	2,191,222	32,869,757
Restricted funds	1,243,587	50,020,035	(49,197,623)	(2,191,222)	(125,223)
Restricted capital funds	25,754,169	785,536	(1,448,935)	-	25,090,770
Total Charity fund balances	97,936,303	54,917,576	(56,379,787)	-	96,474,092

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

28. COLLABORATIVE ARRANGEMENTS

All Ireland Institute of Hospice and Palliative Care

Our Lady's Hospice & Care Services is part of a Collaboration Agreement governing the All-Ireland Institute of Hospice and Palliative Care (AIHPC), along with 26 other parties.

The AIHPC is a leading organisation with national and international influence driving excellence in palliative care. AIHPC is a collaborative of hospices, health and social care organisations and universities on the island of Ireland. AIHPC advances education, research, and practice to improve the palliative care experience of people with life limiting conditions and their families.

As the palliative care sector's institute, AIHPC involves service users, carers and communities in palliative care delivery and development; works to integrate palliative care across the health system so people are supported as early as possible; and supports the development of specialist palliative care services for everyone who needs them.

Our Lady's Hospice & Care Services holds the position of Host Institution for AIHPC. On behalf of all parties, the Host Institution will provide administrative support to the AIHPC on an agreed basis in consultation with the other parties. AIHPC have separate governance structures, policies, and financial management.

Separate to this collaboration agreement, Our Lady's Hospice & Care Services has a commercial rental agreement with AIHPC to the value of €25,000 (2022: €25,000).

Together for Hospice – The National Hospice Movement

Our Lady's Hospice & Care Services acts as host site and administrator for Together for Hospice – The National Hospice Movement (TFH). TFH was previously known as Support your Local Hospice (SYLH). TFH coordinates two national fundraising campaigns: 'Hospice Sunflower Days' and 'Ireland's Biggest Morning for Hospice Together with Bewleys.' All monies raised locally through these campaigns by individual hospices and specialist palliative homecare providers remain locally within the individual groups.

As per notes 19 and 20, monies are held by Our Lady's Hospice & Care Services on behalf of TFH with a corresponding creditor. In its position as host site, Our Lady's Hospice & Care Services employs the TFH National Projects Manager's, but this is funded through TFH and all monies are reimbursed to Our Lady's Hospice & Care Services. Local hospices or specialist palliative homecare providers around Ireland pay a membership contribution to TFH which is then used to run and promote the above national events and to cover salary and other costs. Any remaining funds are for the future use of TFH. There is oversight of TFH through a Governance Committee whose members are two Voluntary Health Group (VHG) CEO's, of which Our Lady's Hospice & Care Services is one member, and two national representatives from local groups.

OUR LADY'S HOSPICE & CARE SERVICES

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) FOR THE FINANCIAL YEAR ENDED 31 DECEMBER 2023

29. RELATED PARTY TRANSACTIONS

Wicklow Hospice (WHF) is a company limited by guarantee with no beneficial owners. WHF is a related party of the company as it has four common directors.

In 2020 ownership of the Wicklow Hospice land and buildings transferred from WHF to Our Lady's Hospice & Care services. At that time a €750k loan to WHF, A €2.9m Bank loan, and, and €0.1m in retention monies owing on the build were offset against the €8.75m value of the land and buildings, and €5m in gift-in-kind income recognised.

In 2022 there was a transfer from WHF to Wicklow hospice of €20k and in 2023 there was a transfer of €14k. In 2023 we received €25k rent from AllHPC and we paid pension fees to the value of €4.7k approx., these were reimbursed in 2024.

In 2023(as in 2022) we and 4 other Hospices (St Francis Hospice/Marymount Hospice/Galway Hospice/Milford Hospice) shared the services of AMBIT, a data compliance company. OLHCS were the paymaster and all other hospices as listed reimbursed us, they were invoiced quarterly.

30. CAPITAL COMMITMENTS

At the Balance Sheet date, the company had capital expenditure amounting to:

	2023	2022
	€	€
Committed not contracted:	-	590,028
Contracted:	-	-
	<u>-</u>	<u>590,028</u>

31. POST BALANCE SHEET EVENTS

There are no other post balance sheet events that we need to report in the financial statements.