

Blackrock Hospice

Visiting arrangements are constantly reviewed in line with Covid-19 transmission levels & HSE advice.



All in-patients in our Specialist Palliative Care Unit may have daily visits. These are subject to the restrictions below:

- **One visit per day**
- Up to **two people can visit per day**. These should be close family or friends. The lower the number of different visitors, the lower the risk.
- Please read the back of this page for more details about your visit.

To allow for social distancing we have two visiting times. Please arrive on time for your visit.

- 15.00hrs to 17.00hrs
- 16.00hrs to 18.00hrs

For the very sickest patients, where time and visits are particularly precious, we will work with you to agree exceptions to the above. Please talk to the person in charge on the ward.

We appreciate the real hardship these restrictions may cause. We hope you understand that we are taking these measured steps to protect those in our care and the staff providing care.

Stay safe – please talk to us about extra precautions if you have:

- A fever, cough, new shortness of breath or loss of taste or smell
- Been in contact with someone being treated for Covid-19 or awaiting a test result
- Arrived in Ireland within the last 14 days

Visits to those being treated or awaiting a test result for Covid-19 are considered on a case-by-case basis. You will be advised if you are required to wear full PPE.

Virtual visits

We encourage 'virtual visits' by phone or video calling and we will support this in any way we can. For details on how to 'stay connected' with your loved ones, please check our website or talk to the team. We are working hard to support you and your loved ones, in the best ways that we can at this challenging time.

Although they are less available to meet you in person at the moment you can speak with our Medical Social Worker, chaplaincy and bereavement counsellors by telephone.

Please talk to the ward staff for further details or if you have any questions.

Thank you for your understanding and co-operation.

Visitors are kindly reminded to:

- Clean their hands when arriving and leaving
- Sign in and out at reception
- Wear a face mask while in the building
- Practice social distancing at all times
- Follow guidance on signs and from staff
- Stay in the patient's room during your visit, using the en-suite if needed.
- Children are welcome, however, the patient should wear a mask if they have not been vaccinated and the child visiting them is aged under 6.
- Restaurant facilities are closed to visitors.